ServiceMASTER Restore

ICE STORM CHECKLIST

BEFORE AN ICE STORM

- [ ] Trim branches near power lines or your home or business
- [ ] Wrap exposed water pipes and seal foundation drafts
- [ ] Stock up on ice melt, sand, and snow shovels
- [ ] Test your generator and CO detector
- [ ] Pack a 72-hour emergency kit (food, water, meds, ID, first aid and warm clothing)
- [ ] Fuel vehicles and make sure you have essentials
- [ ] Charge phones and backup power banks
- [ ] Identify a safe room or area and alternate heating source
- [ ] Sign up for local power and weather alerts

DURING AN ICE STORM

- [ ] Stay indoors and away from windows
- [ ] Keep off roads - even 2 mm of ice can disable vehicles
- [ ] Avoid walking under trees, rooflines, or power lines
- [ ] Conserve heat by staying in one room and bundling up
- [ ] Use flashlights rather than candles
- [ ] Never use BBQs, propane heaters, or camp stoves indoors
- [ ] Run generators only outdoors, 6+ metres from doors or vents
- [ ] Keep fridge/freezer doors closed to preserve food
- [ ] Listen to weather radios or check apps for outage updates

AFTER AN ICE STORM

- [ ] Stay indoors until falling ice and limbs stop
- [ ] Avoid downed power lines - stay at least 10 metres away and report them immediately
- [ ] Document any damage with photos before conducting any cleanup
- [ ] Watch for ice dams (leaks from roof edges), burst pipes, water intrusion, sagging rooflines or ceilings
- [ ] Discard spoiled food if fridge lost power for 4+ hours
- [ ] Contact your insurance company and begin claims process
- [ ] Hire a certified restoration company to begin the remediation process

WHEN RECOVERY CAN BEGIN...

It is likely that ServiceMaster Restore will already be onsite immediately after the event dealing with the most urgent demands.

Once you have contacted your insurance company, you can begin the recovery process with ServiceMaster Restore.

RESTORING PEACE OF MIND®